

QUALITY POLICY

Farrans Construction are Building and Civil Engineering contractors, wholly owned by Northstone (NI) Limited, and part of CRH plc, undertaking work in the United Kingdom and Republic of Ireland.

The policy of Farrans is to deliver high quality solutions in parallel with the maximum level of Client satisfaction through service and performance. The Company is committed to working with Suppliers, Sub-Contractors, and Clients to establish and maintain the highest quality standards.

To ensure a constant and consistent level of service and performance the management system as operated by the Company is embodied in a Manual of Procedures, the implementation of which is necessary to ensure Client satisfaction and cost-effectiveness.

The Managing Director is committed to promoting continual improvement of quality by ensuring that quality objectives are established and reviewed at regular intervals to ensure progress within the Company. Sub-contractors must also deliver high standards of quality performance at all times when employed on a Farrans site.

The Company seeks to comply with all current Legislation, British Standards, Codes of Practice, and other contractual requirements pertinent to the Company's business.

All employees are individually responsible for the quality of their work, and are provided with guidance and training in accordance with our Continuing Professional Development (CPD) Policy to continually improve the performance of the Company.

The Board of Directors retains overall responsibility for the operation of the Quality Assurance System that not only meets the criteria of ISO 9001 but adds measurable value to the Company and its stakeholders. Routine management of the system is delegated to the Quality Assurance Manager.



J. Wilson
Managing Director

31st January 2020
Date